

## Quality Policy

The company is committed to providing and delivering the customer great product, great support and great marketing to make the management of our customer's compliance an easy and enjoyable experience.

### **We are committed to:**

- Meeting legal requirements.
- Continually improving our IMS.
- Meeting the needs and expectations of interested parties.

### **To achieve this, we will:**

- Provide our customers with a quality product in accordance with their expectations.
- Provide our customers with free content, information and industry insight to improve their product knowledge.
- Provide timely and accurate support to our customers
- Listen to our customers when developing and enhancing our products.
- Provide an environment where staff can grow and learn new skills.
- Provide a return to shareholders

### **We will measure our progress through:**

- Setting objectives
- Documenting plans
- Reviewing performance

### **We will enable this by:**

- Training our employees
- Training our Partners
- Improving our Products and services
- Investing in resources
- Investigating new technologies

Policy Authorised By



G Thirkettle  
Director